

IT'S TIME TO ENROLL!

Your annual benefits enrollment is coming soon.



ENROLLMENT DATES: JULY 15-AUG. 18, 2020

FIRST FINANCIAL IS PREPARED TO SERVE!

We understand the coronavirus has had a major impact on the daily lives of our customers. Many of you may be working from home or choosing to social distance yourselves for now. No matter your current situation, we want to make sure you are able to enroll in your benefits during the Open Enrollment period.

Our Enrollment Assistance Center is a telephone-operated system that will connect you with a First Financial representative to discuss your benefits.

ENROLLMENT ASSISTANCE CENTER INSTRUCTIONS

Call 855-765-4473, option 1, to be connected to your Dallas First Financial branch office. Hours of operation are 8 a.m. to 5 p.m. (local time) Monday through Friday. There is an option to leave a voice message for a representative to call you back. Phone calls will be returned as soon as possible or the next business day if it is after hours.

During this time of anxiety and uncertainty, First Financial wants to be a source of stability you can trust. We have been with you during prior enrollment periods and will continue being by your side to make this year's enrollment as smooth as possible. We are in this together.

MEDICAL PLAN CHANGES:

BCBS is the new medical provider

ActiveCare-1HD has changed to ActiveCare-HD

ActiveCare Select has changed to ActiveCare Primary+

ActiveCare Primary is a new plan available

If you plan to elect ActiveCare Primary or Primary+ you will need to choose a PCP prior to your enrollment. We will not be able to search providers during your enrollment call

<https://www.bcbstx.com/trsactivecare/doctors-and-hospitals>

FOR BROCHURES, PLAN DOCUMENTS, VISIT

www.benefits.ffga.com/eaglemountainisdsaginawisd



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ONLINE ENROLLMENT INSTRUCTIONS

Visit

<http://benefits.ffga.com/eaglemountainsaginawisd> to view available benefits. When you are ready to enroll, click on the How to Enroll tab and click on the red Enroll Now button to login.

Login and PIN

Your login is your social security number, no dashes (123456789). Your pin is the last four digits of your social security number and the last two digits of your birth year (678977).

- Verify your personal information.
- Verify all dependent information including SSN and date of birth. This step is very important!

Need help?

Contact the FEnroll Help Desk

Monday-Friday from 7 a.m. to 5 p.m.

Phone: (855) 523-8422

Email: ff enroll@ffga.com

View benefit descriptions, brochures and plan documents at benefits.ffga.com.

